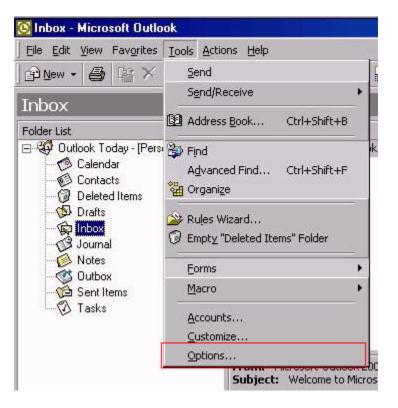


## Email troubleshooting: disable "Hang up after send and receive" for Microsoft Outlook 2000:

1. Open MS outlook 2000, click on Tools - Options



2. Click on Mail Delivery tab.

Preference	Mail Delivery Mail Format   Spelling   Security   Other   Fax
Account	is manager
6	Create and update new mail and directory service accounts.
Mail acc	ount options
	Control when Outlook sends and receives your messages,
	Send messages immediately when connected
	Check for new messages every 1 minutes
Dial-up o	options
<i>&gt;</i>	Control how Outlook connects to your dial-up accounts.
	Warn before switching dial-up connection
	🦳 Hang up when finished sending, receiving, or updating
	Automatically dial when checking for new messages
	Don't download messages larger than 100 🚽 KB
	<u>R</u> econfigure Mail Support

3. Untick Hang up when finished sending, receiving, or updating

Preferenc	es Mail Delivery Mail Format Spelling Security Other Fax
Account	s manager
₿.	Create and update new mail and directory service accounts.
Mail acco	ount options
<b>9</b> - 2	Control when Outlook sends and receives your messages.
	Send messages immediately when connected
	Check for new messages every 1 minutes
Dial-up o	options
<i>&gt;</i>	Control how Outlook connects to your dial-up accounts.
	Warn before switching dial-up connection
	Hang up when finished sending, receiving, or updating
	Automatically dial when checking for new messages
	Don't download messages larger than 100 🚍 KB
	Reconfigure Mail Support

4. Click on **Apply** and Click **OK**.