

Email troubleshooting: disable "Hang up after send and receive" for Microsoft Outlook 2003:

1. Open up MS Outlook 2003, click on Tools - Options



2. Click on **Mail Setup** tab.

Options 🔹 🥐 🔀		
Preference	es Mail Setup Mail Format Spelling Security Other	
E-mail Ac	Set up e-mail accounts and directories.	
Send/Red	ceive Set send and receive settings for e-mail messages and documents. Send immediately when connected Send/Receive	
Data File Dial-up	sChange settings for the files Outlook uses to store e-mail messages and documentsData Files	
	Control how Outlook connects to your dial-up accounts. Warn before switching an existing dial-up connection Always use an existing dial-up connection Automatically dial during a background Send/Receive Hang up when finished with a manual Send/Receive	
	OK Cancel Apply	

3. Untick Hang up when finished with a manual Send/Receive.

Options	? 🔀	
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	E-mail Accounts	
Send/Receive		
	Set send and receive settings for e-mail messages and documents.	
	Send immediately when connected Send/Receive	
Data Files		
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m	Control how Outlook connects to your dial-up accounts.	
	Warn before switching an existing dial-up connection	
	Always use an existing dial-up connection	
	Automatically dial during a background Send/Receive	
	Hang up when finished with a manual Send/Receive	
	OK Cancel Apply	

4. Click on **Apply** and Click **OK**.